# FIRST SUPPLY SUCCESS STORY WITH EPACUBE PRICING OPTIMIZATION

PRICING OPTIMIZATION SOFTWARE AND SERVICES, BUILT BY DISTRIBUTORS FOR DISTRIBUTORS



# **INTRODUCTIONS**



George Dunham
CEO
epaCUBE, Inc.



Anne Betz

Corporate Pricing Manager
First Supply



Donny Novak

Director of Customer Success
epaCUBE, Inc.



#### **AGENDA**

- epaCUBE Overview
- First Supply Success Overview
- epaCUBE Pricing Optimizer (ePO) Software Review
- "Concierge" Expert Advisory Services
- TUG Member Offer & 10X ROI Commitment



# **EPACUBE OVERVIEW**

- Founded in 2001
- Named to 2019 DFW "Tech Titans Top Growth Company"
- 100% distribution clients Distribution DNA
- Many successful TUG members as long-time epaCUBE customers
- ePO Pricing Optimization product since 2013
- epaCUBE commits to deliver a minimum 10X ROI
- "Concierge" Expert services in pricing and sales success best practices
- Real gross profit improvement results within 90 days



#### WE ARE 100+ YEARS OF DISTRIBUTION EXPERIENCE





















#### PROVEN RESULTS



- The Top 20 ePO customers picked up9.3mm of increased GP in 2020
- That averages to \$500K per customer
- These are real profit increase results, not estimates
- 20.4X Annual ROI

#### BEST PRACTICES USING EPO



- IMPLEMENT CUSTOMER SEGMENTATION (TYPE AND SIZE)
- PRESENT RECOMMENDED OPPORTUNITIES TO PURSUE
- DECIDE TOGETHER WHICH OPPORTUNITIES ARE THE TOP PRIORITY
- EXECUTE A PROVEN PRICING PROGRAM FOR THE TOP OPPORTUNITIES
- MEASURE THE RESULTS AND TRACK ROL
- FIND NEXT PROFIT BUILDING OPPORTUNITIES INCLUDING CONTRACTS
  AND CUSTOMER SPECIFIC PRICING TO CONTINUALLY BUILD ON SUCCESS



# FIRST SUPPLY

**SUCCESS OVERVIEW** 

# FIRST SUPPLY

- Incorporated in 1897 as a family-owned supplier of pumps and windmills, Green Bay, WI
- Plumbing, HVAC, fluid handling, municipal, waterworks, & other industrial supplies







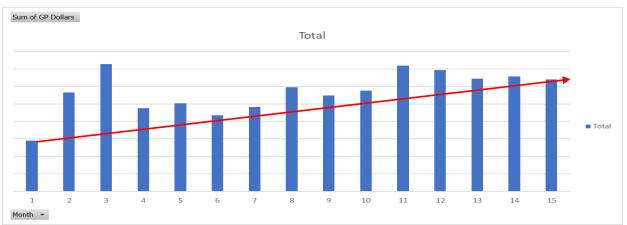
# FIRST SUPPLY SUCCESS OVERVIEW

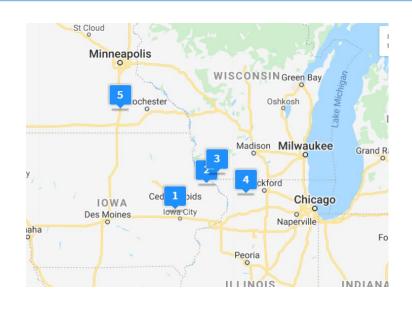
- Fixed disorganized pricing
- Reduced Customer Price Segments from 211 to 10
- Moved from >100 employees to only the Pricing Team = consistent pricing
- Communication & collaboration by Anne across the Company led to "Data Driven Pricing"
- Reduced overrides by 50% using epaCUBE ePO
- epaCUBE Performance Scorecard tracks actual weekly results and success
- "Concierge" Expert services in pricing and sales success best practices
- epaCUBE ePO helped First Supply remain nimble and opportunistic to maintain gross profit increases during the middle of the pandemic
- NET RESULT ROI OF OVER 20X & ROLLING OUT NEW STRATEGIES WITH ePO



# TESTIMONIAL – ANNE BETZ FIRST SUPPLY

# FIRST SUPPLY





This software has helped us to drive pricing decisions and produce greater than 20X ROI. I can't imagine creating pricing without this software."



# **SURVEY QUESTION**

What is your biggest pricing challenge today?

- System Price
- Manual Pricing
- Contract Pricing



# SOFTWARE OVERVIEW

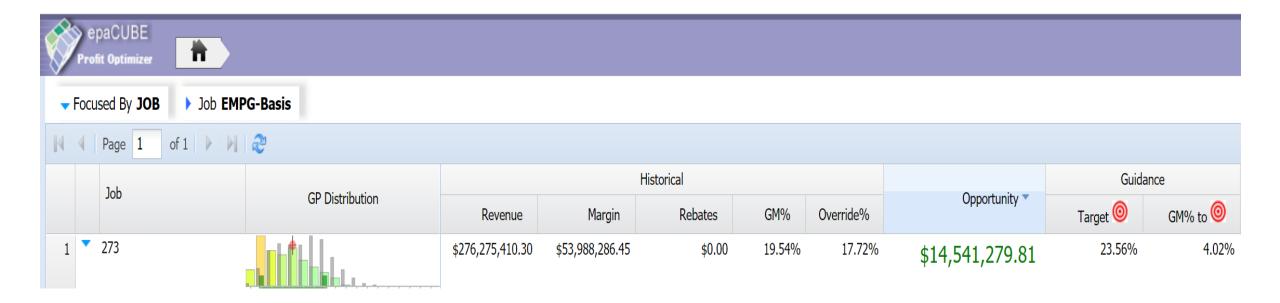
## EPO SEGMENT OPTIMIZER – CUSTOMER SEGMENTATION



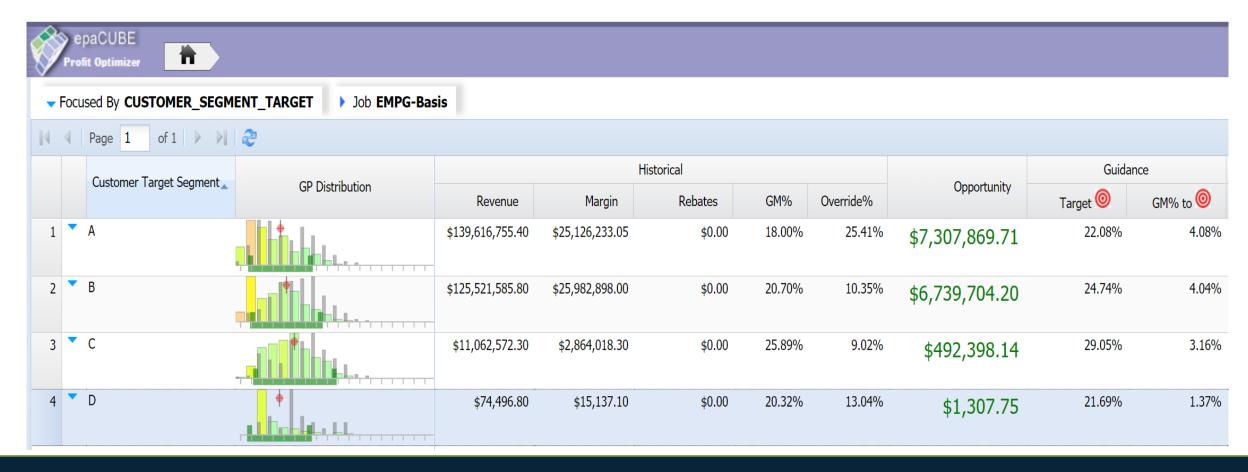




## EPO OPPORTUNITY ANALYSIS – TOTAL COMPANY

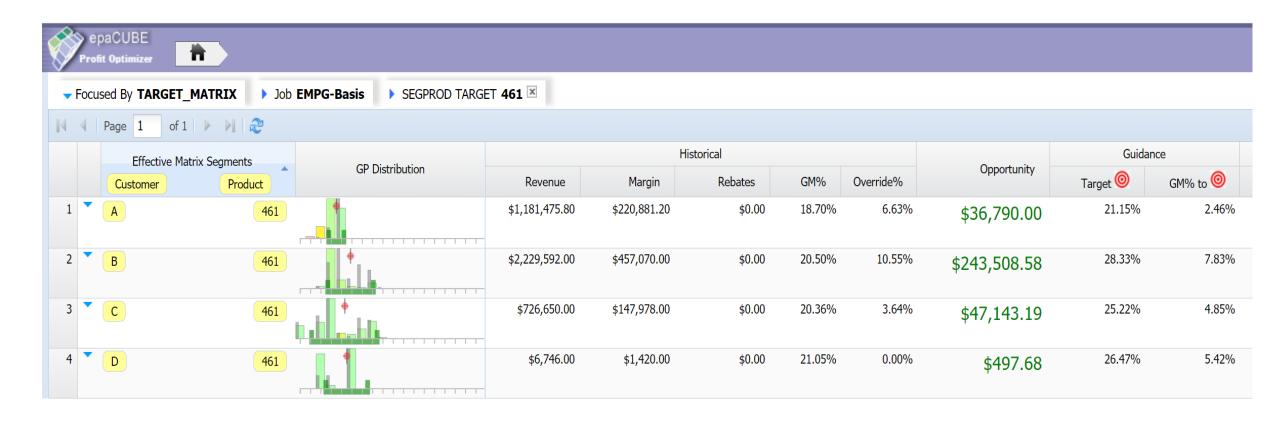


## EPO OPPORTUNITY ANALYSIS BY CUSTOMER SEGMENT



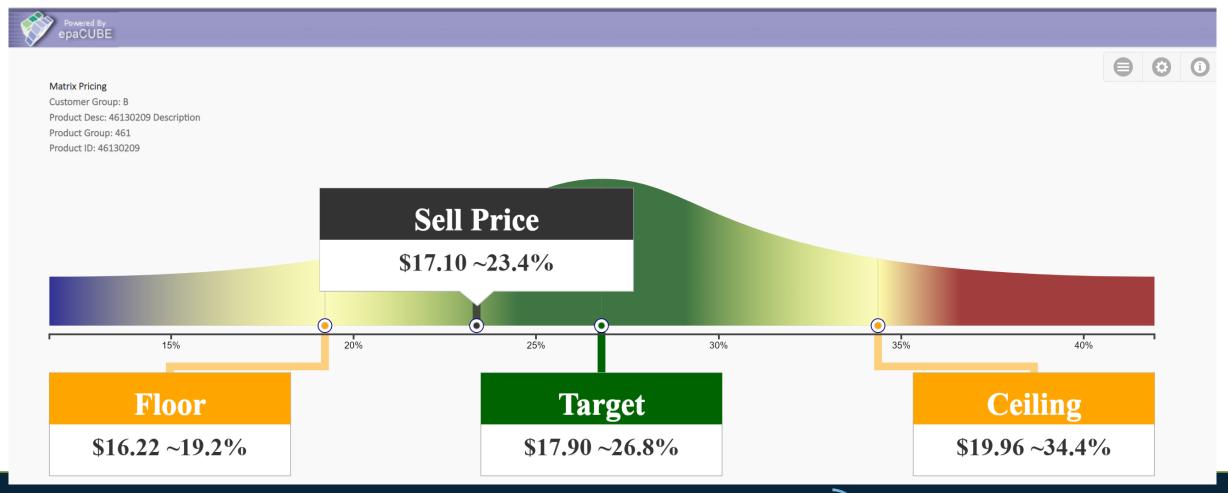


# EPO OPPORTUNITY EXECUTION BY CUSTOMER SEGMENT X PRODUCT SEGMENT





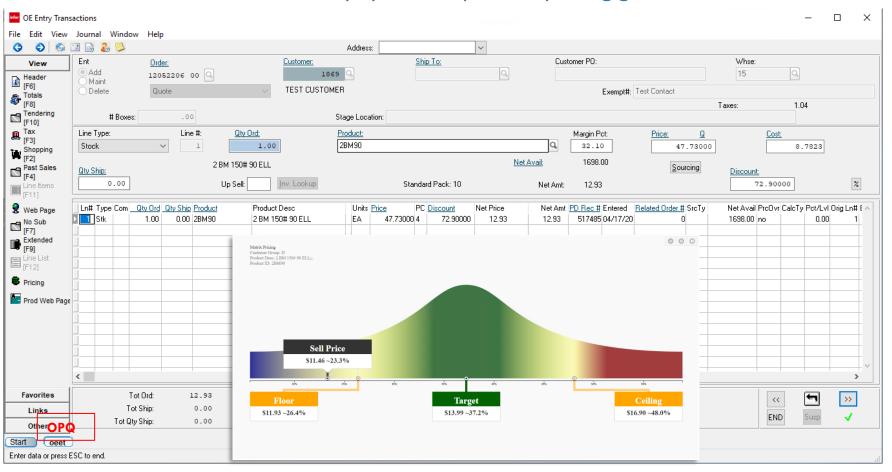
## EPO PRICING GUIDANCE FOR YOUR SALES TEAM



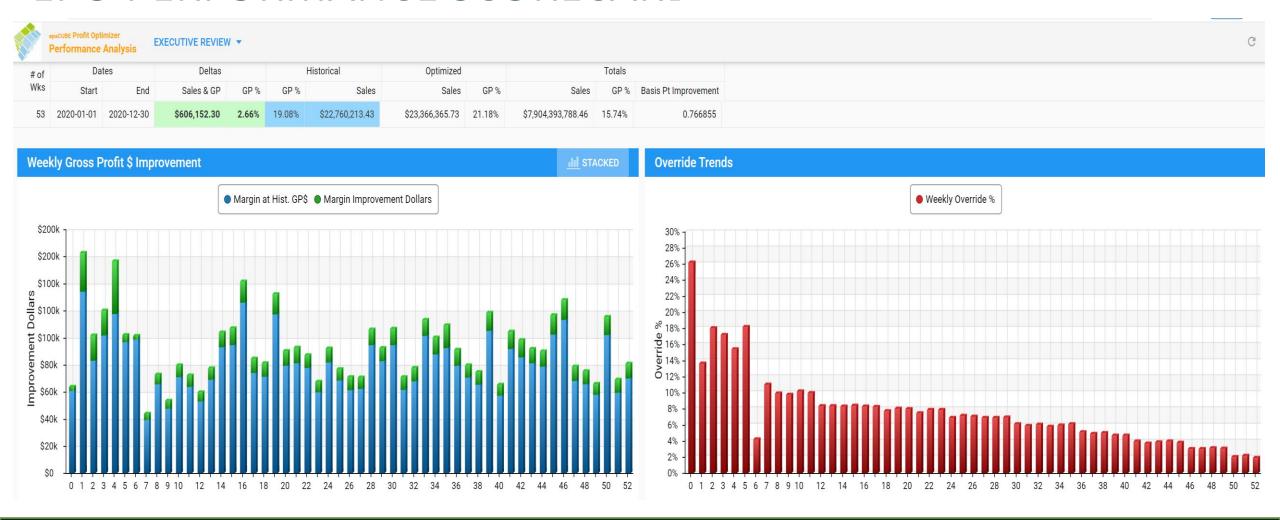


### EPO PRICING GUIDANCE FOR YOUR COUNTER SALES TEAM

Realtime API call in order entry system to provide pricing guidance at the time of decision.



## EPO PERFORMANCE SCORECARD





## EPO CONTRACT MANAGER – CUSTOMER SPECIFIC RECORDS

Identifying Opportunity on those pricing records that can be "hiding"

	epacuse Profit Optimizer Contracts and Rules  Q Search										ALL ACTIVE ENDING SOON OUT OF DATE NO END DATE						
2			Analysis	Customer	Product	Priced On	Terms	Remaining	GP		Opportunity				Counts		
••••••••••••••••••••••••••••••••••••••			Analysis						Margin/Sal	%	оррогили	#Txns	#Ovrds	#Orders	#Cust	#Prod	
	1	i	ф.	182610 READING BAKERY SYSTEMS [182610]	r-AB772	Percent(%) Unknown ()	ID: <u>278273</u> Type: 2 Levels: 38.75;0;0;0;0;0;0;0; Effective: 2015-01-01 → 2020-12-31	16 days left	\$642.86 <b>\$3,214.31</b>	20.0%	\$357.15	1	<u>0</u>	1	1	1	
	2		<b>•</b>	11002 ACECO [11002]	I-00000783510all	Percent(%) Unknown ()	ID: 86863 Type: 2 Levels: 18;0;0;0;0;0;0;0; Effective: 2007-11-01 → 2020-12-31	16 days left	\$945.96 <b>\$5,255.33</b>	18.0%	\$199.57	<u>44</u>	<u>0</u>	Z	1	<u>14</u>	
	3		<b>•</b>	182610 READING BAKERY SYSTEMS [182610]	r-HECWS	Percent(%) Unknown ()	ID: <u>133225</u> Type: 2 Levels: 34.7;0;0;0;0;0;0;0; Effective: 2008-03-01 → 2020-12-31	16 days left	\$381.17 <b>\$2,533.96</b>	15.0%	\$191.09	<u>6</u>	<u>0</u>	<u>5</u>	1	<u>5</u>	
	4		<b>•</b>	<b>67400</b> FORTNA INC [67400]	r-AB545	Percent(%) Unknown ()	ID: <u>127855</u> Type: 2 Levels: 59.7;0;0;0;0;0;0;0; Effective: 2008-01-01 → 2021-01-31	47 days left	\$1,860.26 <b>\$10,284.46</b>	18.1%	\$115.79	<u>4</u>	0	4	1	2	
	5	i 🔊	ф	130009 M-TECH CONTROL CORP. [130009]	WF75LP HE HOFF WF75LP TYPE 3R;DRIVE ENCL;	Percent(%) Unknown ()	ID: <u>283054</u> Type: 1 Levels: 37.33;0;0;0;0;0;0;0;0; Effective: 2016-03-14 → 2020-12-31	16 days left	\$96.26 <b>\$829.85</b>	11.6%	\$98.74	<u>1</u>	1	1	1	1	



### SPECIAL TUG MEMBER INCENTIVE

- Custom Tiered Pricing Designed to Deliver a 10X ROI or Better
- Implementation Fee for TUG Members Discounted 50%
- TUG Members Get 6 Mo Free Trial on High Value epaCUBE Contract
   Manager and epaCUBE Sales Assistant Modules
- Early Adopter Bonus First Quarter New TUG Members Get Three Months
  Free Concierge Expert Advisory Services
- First Year Incentives Value >\$30,000



## SUCCESS TOGETHER – HERE'S HOW...

- Sign up at epaCUBE.com/tugmembers or contact sales@epacube.com
- Participate in a demo of your data with real opportunities
- 1<sup>st</sup> pass, improve gross profit by 2-4% or more without losing sales
- The epaCUBE partnership committed to deliver a 10X ROI, OR BETTER.





# THANK YOU

Email sales@epaCUBE.com
-orgo to www.epaCUBE.com/Tugmembers

